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# Unpacking

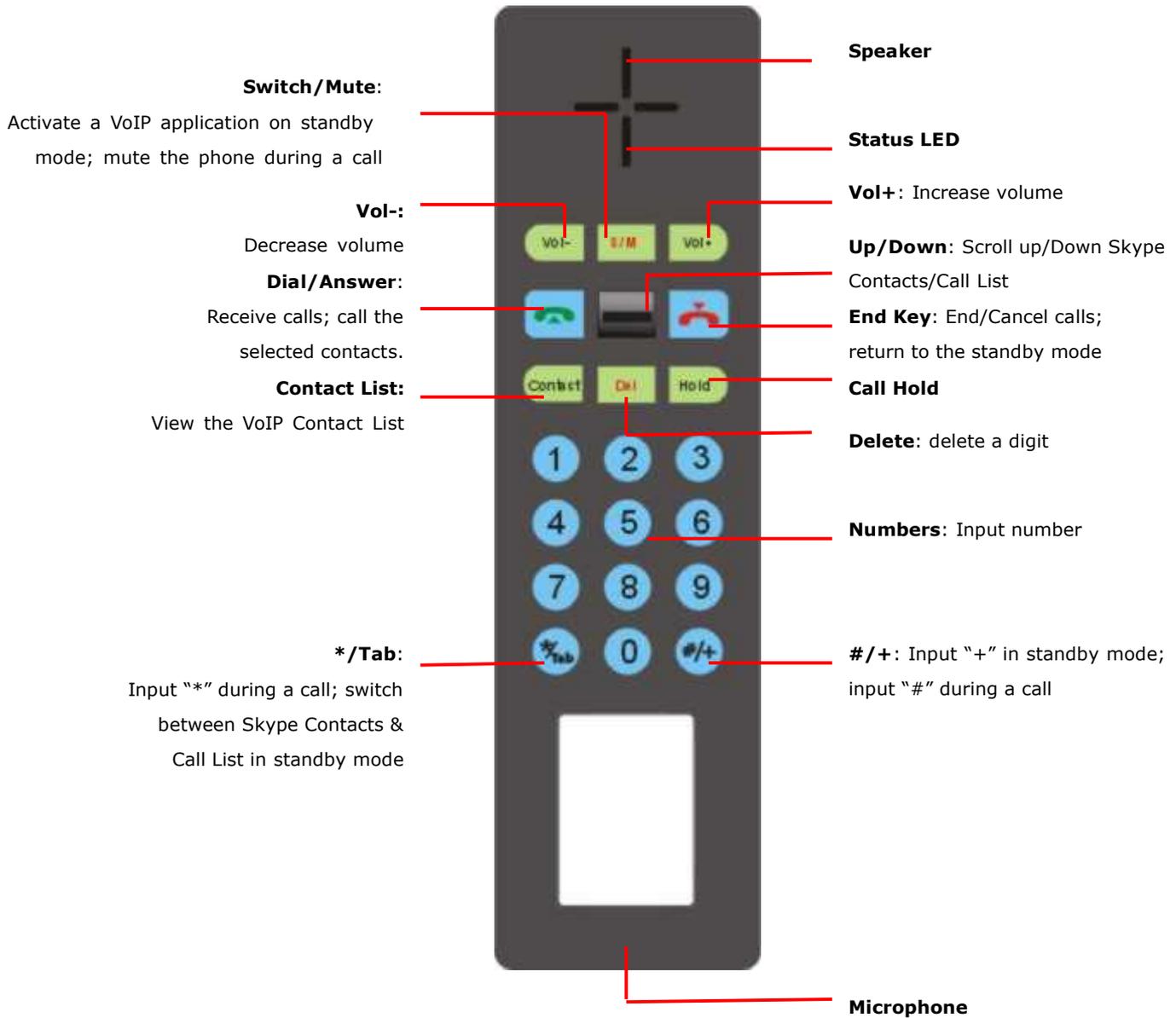
When you receive your USB phone, please check to make sure that your package contains the following items:

	One USB hand phone
	One installation CD
	One user manual*

**Note:**

This user manual is written for the USB phone driver (**Version 2.0.0.2**)

# Phone Layout



**Notes:**  
**Status LED:** Flash quickly when there is an incoming call.  
 Flash slowly when the USB Phone has been set mute during a call.

# Introduction

## Overview

This is a high quality USB hand phone with full function keypad and fashionable appearance, which enables you to enjoy the full features of various VoIP applications, such as Skype, VoipBuster, VoipStunt, VoipCheap, VoipDiscount, SparVoip, Internetcalls, and NetAppel.

Features:

- ✓ Seamlessly integrated with **Skype, VoipBuster, VoipStunt, VoipCheap, VoipDiscount, SparVoip, Internetcalls, and NetAppel.**
- ✓ Intelligent router for SkypeOut calls.
- ✓ Classical chord music ring tones catering to different tastes.
- ✓ Adjustable volume for speaker and ringer.
- ✓ Call hold function
- ✓ Fully functional keypad enables you to make/receive VoIP calls even easier.
- ✓ Red Status LED.
- ✓ Handy, chic, and portable for notebook PC.
- ✓ USB interface PnP. No external power/sound card needed.
- ✓ Full-duplex communication with crystal clear sound.
- ✓ Acoustically isolated earpiece and microphone to eliminate echo.

## Host System Requirements

- ✓ Microsoft Windows 2000/XP
- ✓ Pentium 400MHz above processor/128MB RAM/16MB free hard disk capacity.
- ✓ One USB port available
- ✓ Internet connection (ADSL, Cable Modem, Dial-Up, Wireless LAN)

## Specifications

<b>Weight</b>	106g
<b>Dimension</b>	151mm*41mm*21mm
<b>Physical Connection</b>	USB Port
<b>LED</b>	Red Status LED
<b>Voltage</b>	4~5.25 V
<b>Operating Humidity</b>	5~95%RH
<b>Operating Temperature</b>	0~40°C

# Getting Started

## Step 1: Connect the USB Phone to PC

The hardware installation is very simple. All you need to do is to connect the USB phone to the USB port on your PC with the USB cable.

## Step 2: Install the Latest VoIP Applications

The latest version of Skype (Version 2.0 or above) is strongly recommended. You can download it from Skype's official website:

<http://www.skype.com/download/skype/windows/>

Other VoIP applications can be downloaded in the following websites:

<b>VoipBuster</b>	<a href="http://www.voipbuster.com/en/download.html">http://www.voipbuster.com/en/download.html</a>
<b>VoipStunt</b>	<a href="http://www.voipstunt.com/en/download.html">http://www.voipstunt.com/en/download.html</a>
<b>VoipCheap</b>	<a href="http://www.voipcheap.co.uk/en/download.html">http://www.voipcheap.co.uk/en/download.html</a>
<b>VoipDiscount</b>	<a href="http://www.voipdiscount.com/en/download.html">http://www.voipdiscount.com/en/download.html</a>
<b>SparVoip</b>	<a href="http://www.sparvoip.de/de/download.html">http://www.sparvoip.de/de/download.html</a>
<b>Internetcalls</b>	<a href="http://www.internetcalls.com/en/download.html">http://www.internetcalls.com/en/download.html</a>
<b>NetAppel</b>	<a href="http://www.netappel.fr/fr/download.html">http://www.netappel.fr/fr/download.html</a>

## Step 3: Install the USB Phone Driver

You can insert the supplied installation CD into your PC or download the latest version of USB phone driver from [www.SkyU2M.com](http://www.SkyU2M.com).

When the USB phone driver runs for the first time, Skype will pop up the following window. Please select "**Allow this program to use Skype**" as the illustration shown below:



Now you are ready to make/receive calls with the USB phone.

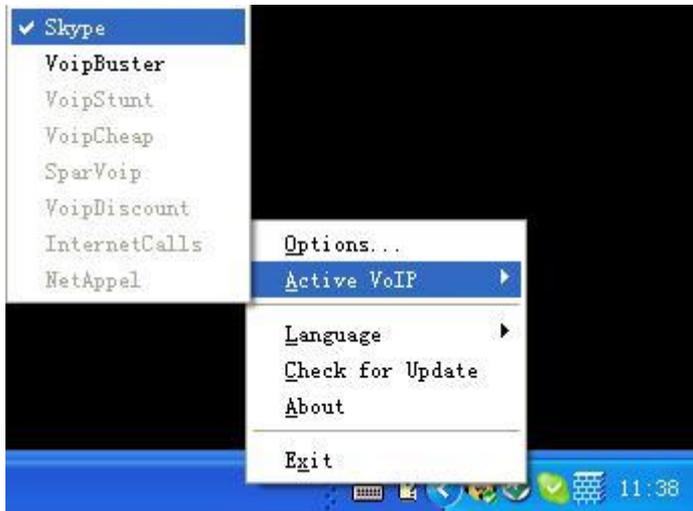
The indications of tray icon for USB phone driver	
	The USB Phone works normally.
	The USB phone fails to communicate with Skype. (Please refer to "FAQ" Q1 in this manual)
	The USB phone fails to communicate with your computer. (Please refer to "FAQ" Q2 in this manual.)

## Step 4: Activate a VoIP Application

Press  on the phone keypad to activate the application.



Or you can also activate the needed VoIP application in the driver's panel as follows:

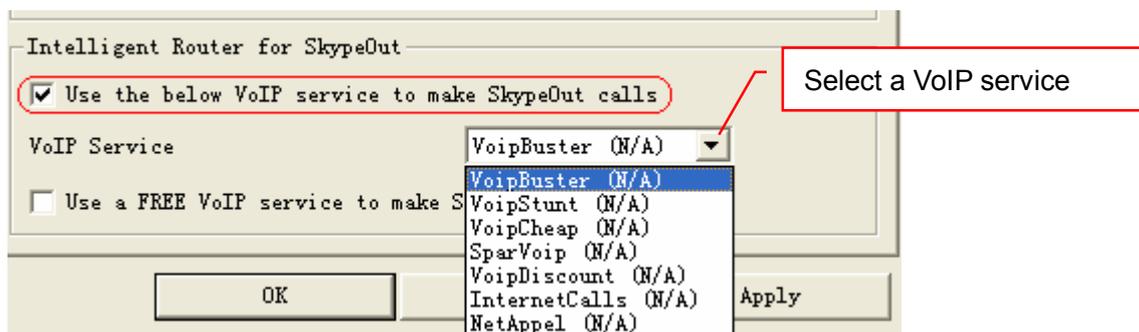


Right click the driver icon and "Active VoIP", and choose a VoIP application that you want to use.

## Step5: Set the Intelligent Router for SkypeOut

There are some other famous VoIP applications except Skype providing cheaper or free VoipOut service for subscribers. The "Intelligent Router for SkypeOut" is designed for you to enjoy this cheaper or free VoipOut services when you make a SkypeOut calls. You can set the "Intelligent Router for SkypeOut" as follows:

Right click on the driver icon , choose "Options" and go to "VoIP Application" panel.



Now whenever you make a SkypeOut call, the call will be routed to the selected VoIP service automatically.

To make a free VoIP calls, you can click "Use a FREE VoIP service to make SkypeOut calls". If the free VoIP service is unavailable, the SkypeOut calls will be made thru SkypeOut service.

Intelligent Router for SkypeOut

Use the below VoIP service to make SkypeOut calls

VoIP Service: VoipBuster (N/A)

Use a FREE VoIP service to make SkypeOut calls

OK Cancel Apply

If you click both "Use a FREE VoIP service to make SkypeOut calls" and "Use the below VoIP service to make SkypeOut calls", the SkypeOut calls will be routed to the selected VoIP service if the free VoIP service is unavailable.

Intelligent Router for SkypeOut

Use the below VoIP service to make SkypeOut calls

VoIP Service: VoipBuster (N/A)

Use a FREE VoIP service to make SkypeOut calls

OK Cancel Apply

# Update the SkyU2M Driver

Please remember to update the USB phone driver regularly. You can follow this guideline here:

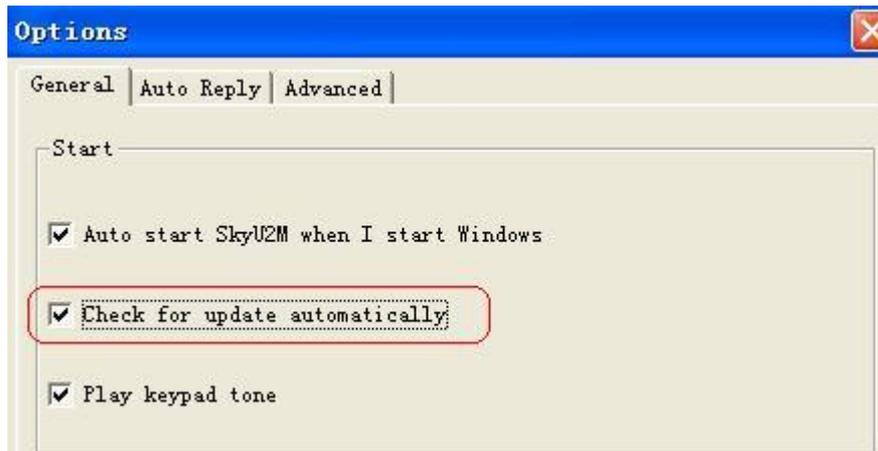


Right click the icon  and choose **"Check for Update"**.

Or you can enable your driver to check for update automatically in the driver's panel as follows:

Step1: Right click the icon , and choose "Options".

Step2: Go to "General" panel and choose "Check for update automatically".



# General Functions

## Make a Skype call

- ① Use  on your phone to scroll up/down and select the contact
- ② Press  to make the call.

Or you can use **Speed-dial** number to make calls.

- ① Activate a VoIP application.
- ② Dial the Speed-dial number and press  to make the call.

### Example:



Supposed you want to make calls to this Skype contact. Please dial:

"02" + 

**Note:** For how to assign Speed Dial for your contacts, please refer to FAQ Q4 in this manual.

## Make a SkypeOut call

Directly press  + "country code" + "city code" + "phone number".

**Examples:** (Here we use the country code "1" for calling USA): +1 555 1234567

**Note:** For more detailed usages of making a SkypeOut call, please visit Skype's official website: <http://www.skype.com>.

If you input a wrong number, please press  to delete it.

## Receive a VoIP call

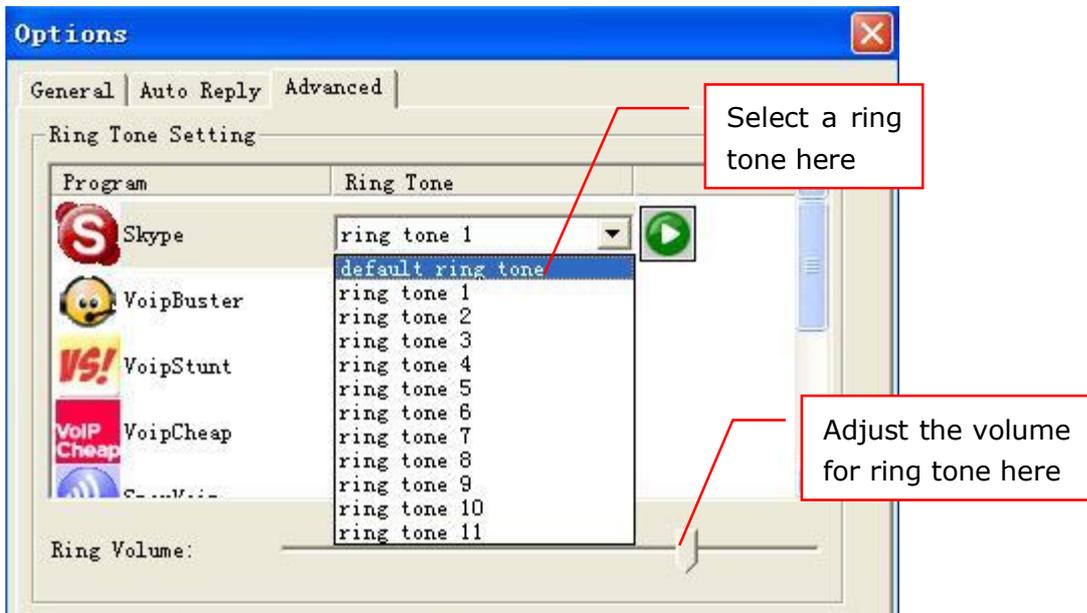
Press  to receive calls.

## End a call

Press  to end a call.

## Select your favorite chord music ring tone

To select your favorite chord music ring tone, please right click the tray icon , choose "Options" and go to "Advanced" panel.



## Adjust the volume for speaker



Press  or  button to turn up/down the volume for the speaker.

## Hold a call

Press  to hold a call.

# FAQ

For latest information about the Trouble Shooting and the FAQ, please visit <http://www.skyu2m.com/support.htm>

**Q1: Why did I see the icon  rather than  in the taskbar? What's wrong with the driver software?**

▶ If you see the icon ,

1) please check whether Skype is running at the moment. If not so, please run Skype;

2) please check whether you can see the icon  in the Skype Windows if Skype is running.



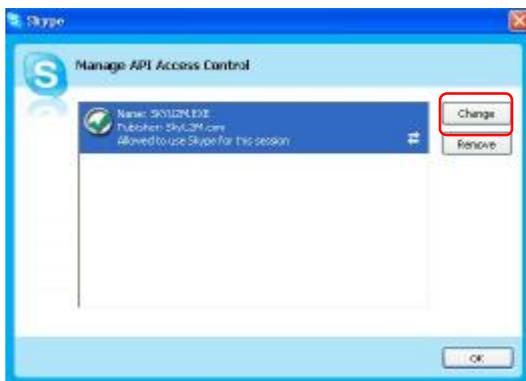
But if you cannot see this icon, please follow the steps:



**Step1: "Tools" —"Options".**



**Step 2: "Privacy"--"Related Task: Manage other program's access to Skype".**



**Step 3: Choose "Change"**



**Step 4: Choose "allow this program to use Skype"**

**Q2: After turning on the computer, I see the icon . Why?**

► There are two possible causes if you see the icon :

- 1) The USB phone fails to communicate with your PC. Please check whether the USB port is in a normal state.
- 2) The USB phone fails to work normally in Windows. You may need to reinstall the device driver. Please follow the steps below:

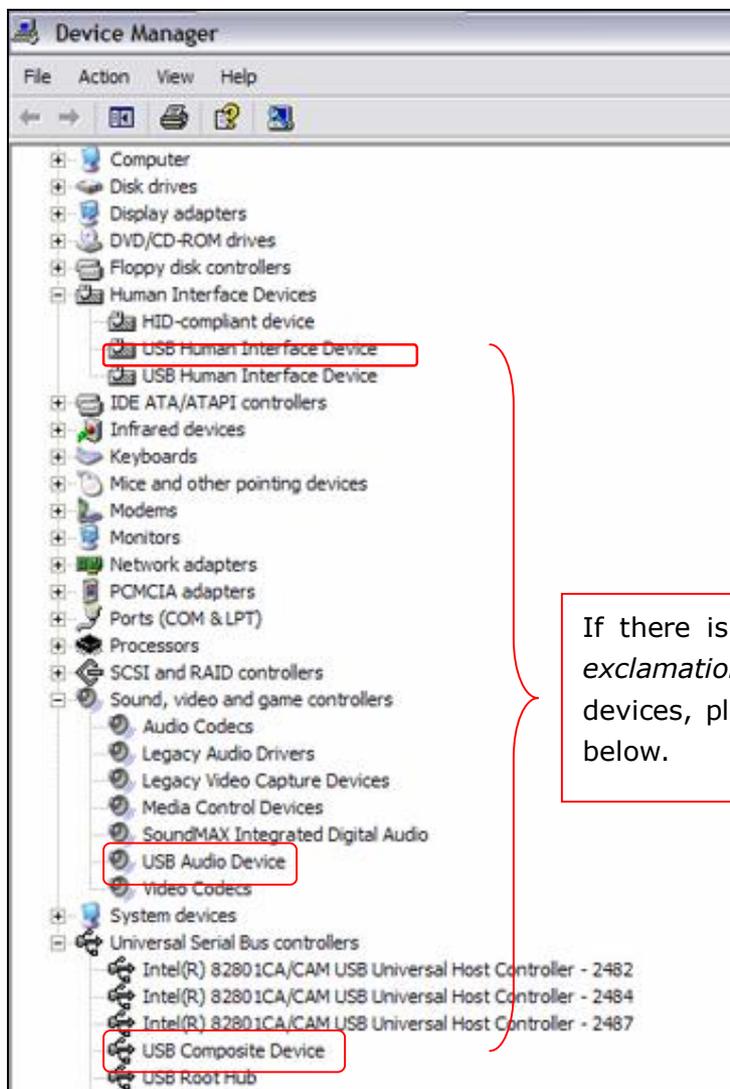
**"Start"—"Setting"—"Control Panel"—"System"—"Hardware"—"Device Manager"**

Then, you will see the following window. Please check whether these three devices below are in a normal state.

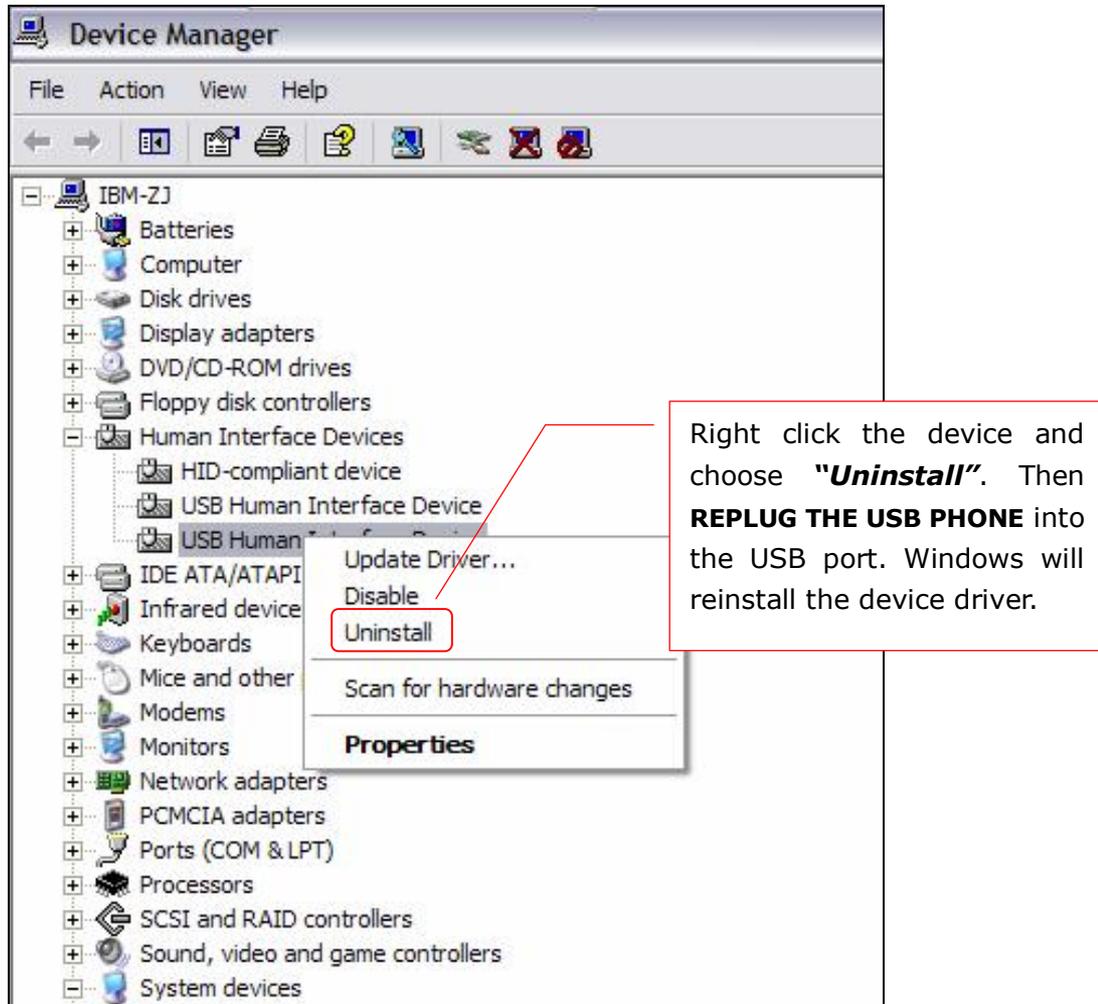
**"USB Human Interface Device",**

**"USB Audio Device"**

**"USB Composite Device"**



If there is a question mark or an exclamation mark with one of these devices, please follow the guideline below.

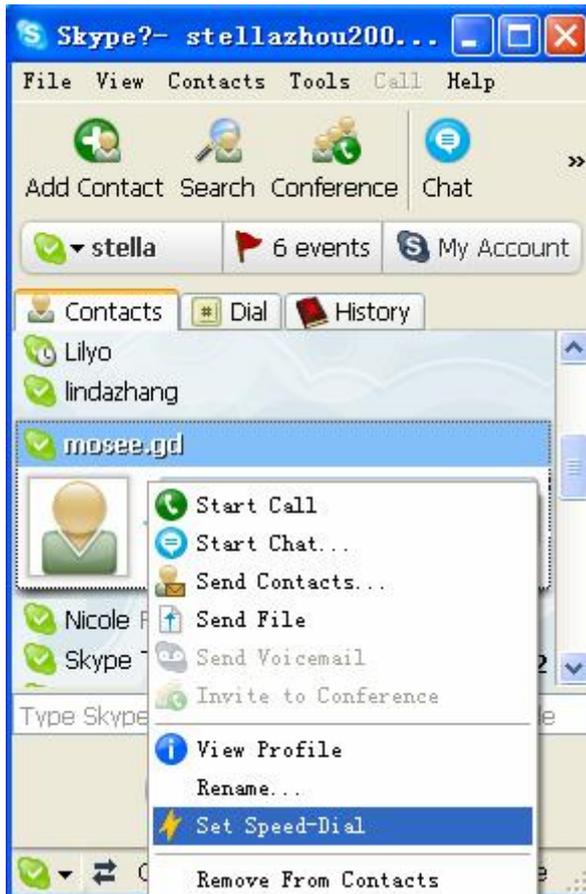


**Q3: When I plug in the USB phone, the music was played from the phone also rather than from the PC's speaker. What should I do?**

- ▶ In this case, you must set your PC's sound card as the preferred audio device by following the steps below:  
"Start"----"Setting"----"Control Panel"----"Sound and Multimedia Properties"----"Audio"----"Sound Playback"----select your PC's sound card to be the preferred audio device.

**Q4: How to assign a Speed-dial number for my contact?**

► You can assign Speed Dial number for the contacts directly on the related VoIP application's panel. Here we take Skype for example.



Right click on the selected Skype contact and choose "Set Speed-Dial"



Now you can use the Speed Dial number to make Skype calls.